



School
of Social Work

PORTLAND STATE UNIVERSITY

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Child Welfare Partnership Quarterly Report

cwpsalem.pdx.edu

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Executive Director's Overview

Katharine Cahn, *Executive Director*

Overview

2019-21 Biennium

The future of Oregon rests on the safety, stability, and well-being of all our children and families. Oregon DHS holds a major stewardship role in this future through programs in child welfare, self-sufficiency, and through the system of care partnership with the Oregon Health Authority. PSU's School of Social work also holds a stewardship role by developing the professional workforce, and professional knowledge necessary to meet these goals. Since it's founding in 1993 as the Child Welfare Partnership the partnership described in the following pages has drawn on the shared resources of both partners to implement training, research, and professional education to build good systems for children and families. The following pages capture the work of the summer quarter of the 2019-21 Biennium. This report will show that we have met or exceeded program goals, and have made accountable use of the trust and the public funds invested in this important Partnership.

The report demonstrates a solid track record of workforce development, professional education, and research/program evaluation that assured the quality of our safety net for Oregon's vulnerable children, youth and their parents, and our support as Oregon implements new policies and practices.

The following pages document things that can be counted – numbers of people trained, numbers of days of trainings, and the programs and products developed and delivered. These efforts are all designed to contribute to family stability, safety, and well-being across Oregon's communities. What can't be counted is the passion, dedication, and ongoing learning as we work to promote the agency's goals related to the safe reduction of children in care, improving the equity of agency outcomes and services, developing of diverse professional leadership at all levels in the agency, a focus on integrated community and professional services and tapping family, community, and service user voice to build safe and self-sufficient families. We are also proud of our work to help the agency realize these less-quantifiable outcomes.

Child Welfare Education & Training Director's Overview

Marty Lowrey, *Director of Workforce Development*

This report reflects the first quarter of the 2019 – 2021 biennium. This has been an extremely busy and challenging quarter, particularly, in regards to meeting the training capacity needs for new caseworkers and social service assistants. Child Welfare successfully advocated with the legislature to expand its workforce by approximately 300 positions including roughly 130 caseworker positions. These were released in a very short period of time causing extreme circumstances in regards to getting workers trained in a timely fashion. This significantly expanded training demand will require additional sessions of Essential Elements of Child Welfare Practice and Social Service Assistant training to be delivered in fall and winter. It will have a ripple effect throughout the biennium impacting other caseworker training to be completed throughout a new worker's first year of hire. The Child Welfare Partnership training unit is making every effort to partner with Child Welfare in development of a plan to train all the new hires without compromising the quality of the employees training and onboarding.

In this first quarter, the training unit delivered 34.5 classroom trainings and 17 distance trainings for a total 51.5 instructional events. Participating in these trainings were 781 child welfare staff, 120 certified foster, adoption or relative care providers and 88 community partners, a total of 989 trainees. Evaluation findings remain strong and knowledge assessments and self-assessments reflected knowledge gains for participants.

The Adoption Therapy Certificate Program launched a new cohort this quarter. Courses delivered were: Building Resiliency and Stability for Adoptive and Foster Families; Fetal Alcohol Spectrum Disorder and Other Drug Effects: Understanding and Application of a Brain based Approach for Adoptive and Foster Families; and Impact of Complex Trauma on Neurological and Physiological Systems: Family Based Therapeutic Strategies to Support Healing. There are over 260 therapists in the registry with specialized training to support foster and adoptive families. This program continues to be extremely popular with very high evaluation scores. Efforts are currently underway to identify, at Child Welfare's request, increased marketing of the program in our state's more rural areas.

Although it may seem counter intuitive, the summer has also been quite busy for our Child Welfare Education Program as they prepared to support students and ensure a smooth transition for them into their fall term. The CWEP team successfully placed all students needing fall internships, made modifications to course work based on feedback and evaluations and provided academic advising. The team increased its support this quarter for students placed across the state by moving a required class to a distance format and providing advising for CWEP students in the on-line program.

It is anticipated that the next two quarters will be busy across all programs and, in particular, in the training program as we continue to move through the new hire training process. We will also be working with Child Welfare to amend the contract to add the second year of the biennium to the workorders which should assist with critically needed recruitment and hiring.

Overview of Child Welfare Training Unit Deliverables

	This Quarter	To Date
Classroom Training Offered	33.5	33.5
Distance Training Offered	14	14
Total Training Offered	47.5	47.5
Staff Trained	781	781
Caregivers Trained	120	120
Other Guests Trained	88	88
Total Trained	989	989

Training Provided Outside Work Order Deliverables

	This Quarter	To Date
Classroom Training Offered		
Distance Training Offered		
Total Training Offered		
Staff Trained		
Caregivers Trained		
Other Guests Trained		
Total Trained		

Work Order Component 1111-151248: New Caseworker Training: Essential Elements of Child Welfare Practice

Distance Training for Social Service Specialists 1

	Staff	Other	Current	To Date
Secondary Traumatic Stress CBT	127			127
Child Welfare Ethics and DHS Values CBT	117			117
CANS CBT	61			61
Multi-Ethnic Placement Act CBT	40			40
Totals	345			345

Essential Elements of Child Welfare Practice (97.5 hours, 24 per Biennium)

Classroom Training, 25 Participant Capacity

Number Times Offered:

Current

To Date

	4	4
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Number of Participants Trained:

Current

To Date

Staff Members	71	71
Other Guests	3	3
Totals	74	74

Other Deliverables

	Current	To Date
CPS Field Follow Up Observations	0	0

Activity Guide: <http://cwpsalem.pdx.edu/activity-guide.html>

Transition Period Deliverables

Classroom Training

Number Times Offered:	Current	To Date
Fundamentals	0	0
Life of a Case	0	0
Confirming Safe Environments	0	0
Total Offered	0	0

Number of Participants Trained:	Current	To Date
Staff Members	0	0
Other Guests	0	0
Totals	0	0

Work Order Component 1111-151248: Evaluation Summary

Distance Training:

Secondary Traumatic Stress

Participant Self-Assessed Knowledge Gained

	Quarter	Biennium
Pre Average	4.0	4.0
Post Average	4.5	4.5
Increase	+0.5 (10%)	+0.5 (10%)

1=None; 2=Minimal; 3=Fair; 4=Good; 5=Very Good

	Quarter	Biennium
Overall Rating	3.8	3.8

Usefulness of Content | 4.5 | 4.5
 1=Disagree; 2=Somewhat Disagree; 3=Neutral; 4=Somewhat Agree; 5=Agree

Child Welfare Ethics & DHS Values

Participant Self-Assessed Knowledge Gained

	Quarter	Biennium
Pre Average	3.3	3.3
Post Average	4.5	4.5
Increase	+1.2 (24%)	+1.2 (24%)

1=None; 2=Minimal; 3=Fair; 4=Good; 5=Very Good

	Quarter	Biennium
Overall Rating	3.6	3.6
Usefulness of Content	4.3	4.3

1=Disagree; 2=Somewhat Disagree; 3=Neutral; 4=Somewhat Agree; 5=Agree

CANS – No evaluations received

MEPA (N=2)

Participant Self-Assessed Knowledge Gained

	Quarter	Biennium
Pre Average	2.5	2.5
Post Average	4.0	4.0
Increase	+1.5 (30%)	+1.5 (30%)

1=None; 2=Minimal; 3=Fair; 4=Good; 5=Very Good

	Quarter	Biennium
Overall Rating	1.5	1.5
Usefulness of Content	3.5	3.5

1=Disagree; 2=Somewhat Disagree; 3=Neutral; 4=Somewhat Agree; 5=Agree

Essential Elements:

Participant Self-Assessed Knowledge Gained

	Quarter	Biennium
Pre Average	2.5	2.5
Post Average	4.1	4.1
Increase	+1.6 (32%)	+1.6 (32%)

1=None; 2=Minimal; 3=Fair; 4=Good; 5=Very Good

	Quarter	Biennium
Overall Rating	3.8	3.8
Usefulness of Content	4.3	4.3
Trainer demonstrated knowledge in content	4.9	4.9
Learning objectives were covered	4.9	4.9
Materials/handouts were helpful	4.7	4.7
Sufficient interaction provided to stay engaged	4.7	4.7
Simulations were helpful	4.7	4.7

Simulation process was clear	4.6	4.6
Support and resources needed to prepare for simulations was received	4.7	4.7

1=Disagree; 2=Somewhat Disagree; 3=Neutral; 4=Somewhat Agree; 5=Agree

Knowledge Assessment	<i>Solid Understanding</i>	<i>Moderate Understanding</i>	<i>Minimal Understanding</i>
Overall Assessment	82%	18%	0%
<i>Subtests</i>	<i>Understanding Demonstrated</i>	<i>Understanding Not Demonstrated</i>	
Oregon Practice Model	100%	0%	
Casework Practice	100%	0%	

Work Order Component 1112-151248: New Caseworker Training: Family Conditions

Family Conditions (19.5 hours, 8 per Biennium)

Classroom Training, 60 Participant Capacity / Live Stream Sites, 40 Participant Capacity

Number Times Offered:	Current	To Date
	1	1
Number of Participants Trained:	Current	To Date
Staff Members	22	22
Other Guests	0	0
Totals	22	22

Work Order Component 1112-151248 Evaluation Summary

Participant Self-Assessed Knowledge Gained		
	Quarter	Biennium
Pre Average	3.3	3.3
Post Average	4.1	4.1
Increase	0.8 (16%)	0.8 (16%)

1=None; 2=Minimal; 3=Fair; 4=Good; 5=Very Good

	Quarter	Biennium
Overall Rating	4.0	4.0
Usefulness of Content	4.2	4.2
Trainer demonstrated knowledge in content	4.8	4.8
Learning objectives were covered	4.8	4.8
Materials/handouts were helpful	4.6	4.6
Sufficient interaction provided to stay engaged	4.5	4.5

1=Disagree; 2=Somewhat Disagree; 3=Neutral; 4=Somewhat Agree; 5=Agree

Work Order Component 1113-151248: New Caseworker Training: Well Being Needs of Children and Young Adults

Distance Training for Social Service Specialists 1

	Staff	Other	Current	To Date
Advocating for Educational Services Netlink	74	0	0	74
Totals	74	0	0	74

Well Being Needs of Children and Young Adults (26 hours, 18 per Biennium)

Classroom Training, 30 Participant Capacity

Number Times Offered:	Current	To Date
	2	2
Number of Participants Trained:	Current	To Date
Staff Members	37	0
Other Guests	0	0
Totals	37	37

Work Order Component 1113-151248: Evaluation Summary

Advocating for Educational Services:

Participant Self-Assessed Knowledge Gained

	Quarter	Biennium
Pre Average	3.1	3.1
Post Average	4.1	4.1
Increase	+1.0 (20%)	+1.0 (20%)

1=None; 2=Minimal; 3=Fair; 4=Good; 5=Very Good

	Quarter	Biennium
Overall Rating	3.6	3.9
Usefulness of Content	3.9	4.1
Trainer was knowledgeable in the subject area	5.0	4.9
Learning objectives were covered	4.9	4.8
There was sufficient interaction	4.6	4.6
Training effectively incorporated stories, scenarios, examples that enhanced the content	4.7	4.7
Materials were helpful	4.8	4.8

1=Disagree; 2=Somewhat Disagree; 3=Neutral; 4=Somewhat Agree; 5=Agree

Well Being:

Participant Self-Assessed Knowledge Gained

	Quarter	Biennium
Pre Average	3.1	3.1
Post Average	4.2	4.2
Increase	1.1 (22%)	+1.1 (22%)

1=None; 2=Minimal; 3=Fair; 4=Good; 5=Very Good

	Quarter	Biennium
Overall Rating	3.9	3.9
Usefulness of Content	4.0	4.0
Trainer demonstrated knowledge in content	4.7	4.7
Learning objectives were covered	4.7	4.7
Materials/handouts were helpful	4.6	4.6
Sufficient interaction provided to stay engaged	4.7	4.7

1=Disagree; 2=Somewhat Disagree; 3=Neutral; 4=Somewhat Agree; 5=Agree

Work Order Component 1114-151248: New Caseworker Training: Trauma Informed Practice Strategies

Trauma Informed Practice Strategies (13 hours, 24 per Biennium)

Classroom Training, 25 Participant Capacity

Number Times Offered:	Current	To Date
	3	3
Number of Participants Trained:	Current	To Date
Staff Members	33	33
Other Guests	0	0
Totals	33	33

Work Order Component 1114-151248: Evaluation Summary

Participant Self-Assessed Knowledge Gained

	Quarter	Biennium
Pre Average	3.1	3.1
Post Average	4.4	4.4
Increase	1.3 (26%)	1.3 (26%)

1=None; 2=Minimal; 3=Fair; 4=Good; 5=Very Good

	Quarter	Biennium
Overall Rating	4.1	4.1
Usefulness of Content	4.4	4.4
Trainer demonstrated knowledge in content	5.0	5.0
Learning objectives were covered	4.9	4.9
Materials/handouts were helpful	4.8	4.8
Sufficient interaction provided to stay engaged	4.8	4.8

1=Disagree; 2=Somewhat Disagree; 3=Neutral; 4=Somewhat Agree; 5=Agree

Work Order Component 1115-151248: New Caseworker Training: Preparing and Presenting for Success in Court

Preparing and Presenting for Success in Court (32.5 hours, 18 per Biennium)

Classroom Training, 30 Participant Capacity

Number Times Offered:	Current	To Date
	3	3
Number of Participants Trained:	Current	To Date
Staff Members	49	49
Other Guests	0	0
Totals	49	49

Work Order Component 1115-151248: Evaluation Summary

Participant Self-Assessed Knowledge Gained

	Quarter	Biennium
Pre Average	2.7	2.7
Post Average	4.1	4.1
Increase	1.4 (28%)	1.4 (28%)

1=None; 2=Minimal; 3=Fair; 4=Good; 5=Very Good

	Quarter	Biennium
Overall Rating	4.1	4.1
Usefulness of Content	4.4	4.4
Trainer demonstrated knowledge in content	5.0	5.0
Learning objectives were covered	5.0	5.0
Materials/handouts were helpful	4.9	4.9
Sufficient interaction provided to stay engaged	4.8	4.8
Simulations were helpful	4.3	4.3
Simulation process was clear	4.2	4.2
Support and resources needed to prepare for simulations was received	4.4	4.4

1=Disagree; 2=Somewhat Disagree; 3=Neutral; 4=Somewhat Agree; 5=Agree

	<i>Pre-Test Average</i>	<i>Post-Test Average</i>	<i>Increase</i>
PPSC Pre/Post Test	55%	75%	20%*

*Statistically significant. Paired samples t-test was run to determine whether there was a statistically significant mean difference between the assessment scores on the pre and posttest. $t(47) = 15.6, p = .000, d = 3.2$

Work Order Component 1116-151248: Caregiver Training Unit

Caregiver Training Unit - Classroom Training*

Training Title (Number of Hours)	Number of Times Offered			Number of Participants						
	This Quarter	To Date	19 - 21 Total Deliverables	Foster Parents	Relatives	Adoptive Parents	Staff	Community Partners	Total this Quarter	Total to Date
BCMT (12 hrs)	0	0	24	0	0	0	0	0	0	0
<ul style="list-style-type: none"> Capacitación sobre Control de Comportamiento y Crisis (12 hrs) 	1	1	--	6	3	0	0	0	9	9
Children Can Hear (3 hrs)	0	0	--	0	0	0	0	0	0	0
<ul style="list-style-type: none"> Los Niños Pueden Escuchar (3 hrs) 	1	1	--	9	0	2	0	0	11	11
Collaborative Problem Solving (3 hrs)	1	1	--	3	2	0	0	0	5	5
CPR & First Aid (5 hrs)	4	4	50	8	8	1	0	0	17	17
Loving and Letting Go (3 hrs)	1	1	--	4	1	0	1	0	6	6

Parenting Children in Care: What Works and Why (6 hrs)	1	1	--	0	0	0	0	0	0	0
Parenting Children with ADD/ADHD – Fundamentals (3 hrs)	1	1	--	4	1	0	1	0	6	6
Strategies for Successful Fostering (3 hrs)	2	2	--	13	0	3	0	0	16	16
Transitioning Children with Sensitivity (3 hrs)	1	1	--	3	2	2	0	0	7	7
Trauma Informed Parenting (6 hrs)	1	1	--	0	0	0	0	0	0	0
CTU Classroom Training Totals	14	14	74	50	17	8	2	0	77	77

Caregiver Training Unit - Distance Training

Training Title (Number of Hours)	Number of Times Offered			Number of Participants						
	This Quarter	To Date	19 – 21 Total Deliverables	Foster Parents	Relatives	Adoptive Parents	Staff	Community Partners	Total this Quarter	Total to Date
A Caregiver’s Guide to Bullies, Victims & Bystanders (3 hrs)	0	0	--	0	0	0	0	0	0	0
Apoyando a los Ninos Expuestos a la Violencia Domestica (3 hrs)	0	0	--	0	0	0	0	0	0	0
Building Resilience for Children in Care (3 hrs)	0	0	--	0	0	0	0	0	0	0
Caregiver’s Guide to Adolescent Sexuality (3 hrs)	0	0	--	0	0	0	0	0	0	0
Caregivers and Caseworkers Teaming: The Heart of Child Welfare (3 hrs)	0	0	--	0	0	0	0	0	0	0
Caregivers and the Juvenile Court	0	0	--	0	0	0	0	0	0	0
Caring for Children of Incarcerated Parents (3 hrs)	0	0	--	0	0	0	0	0	0	0
Child Development: Teens to Young Adulthood (3 hrs)	0	0	--	0	0	0	0	0	0	0
Child Development: The Tween Puzzle (3 hrs)	0	0	--	0	0	0	0	0	0	0
Child Development: Toddlers through Pre-Tweens (3 hrs)	0	0	--	0	0	0	0	0	0	0
Children Can Hear (3 hrs)	0	0	--	0	0	0	0	0	0	0
Collaborative Problem Solving (3 hrs)	0	0	--	0	0	0	0	0	0	0

Confidentiality: Not Just a Good Idea It's the Law	0	0	--	0	0	0	0	0	0	0
Connections: Children, Birth Families & Caregivers (3 hrs)	0	0	--	0	0	0	0	0	0	0
Desarrollar Infantil: Del Nino Pequeno al Preadolescente (3 hrs)	0	0	--	0	0	0	0	0	0	0
Desarrollar la Capacidad de Recuperacion de los Ninos en Cuidada (3 hrs)	0	0	--	0	0	0	0	0	0	0
Educational Rights of Children and Youth (3 hrs)	0	0	--	0	0	0	0	0	0	0
Effects of Trauma on Learning in Children 0 to 18 (3 hrs)	0	0	--	0	0	0	0	0	0	0
Emotional Intelligence – What It Is, Why We Need It and How We Can Get More Of It (3 hrs)	0	0	--	0	0	0	0	0	0	0
Facilitating Developmental Attachment (3 hrs)	0	0	--	0	0	0	0	0	0	0
Foster Parents in Juvenile Court (3 hrs)	0	0	--	0	0	0	0	0	0	0
Helping Children with Visitation (3 hrs)	0	0	--	0	0	0	0	0	0	0
Living Under the Influence of Addiction (3 hrs)	0	0	--	0	0	0	0	0	0	0
Los Parientes Como Cuidadores (3 hrs)	0	0	--	0	0	0	0	0	0	0
Loss & Grief (3 hrs)	1	1	--	3	0	1	2	0	6	6
Managing Difficult Behaviors	1	1	--	11	0	0	2	0	13	13
Making the Most of Caseworker Monthly Visits (3 hrs)	0	0	--	0	0	0	0	0	0	0
On the Move – Aging Out of Foster Care (3 hrs)	0	0	--	0	0	0	0	0	0	0
Parenting a Child with Special Needs (3 hrs)	0	0	--	0	0	0	0	0	0	0

Parenting Children with ADD/ADHD – Fundamentals (3 hrs)	1	1	--	11	2	1	0	0	14	14
Parenting from the Heart and the Brain (3 hrs)	0	0	--	0	0	0	0	0	0	0
Parenting in the Digital Age (3 hrs)	1	1	--	7	0	0	0	0	7	7
Parenting to a Child’s Temperament (3 hrs)	0	0	--	0	0	0	0	0	0	0
Perdida y dolor (3 hrs)	0	0	--	0	0	0	0	0	0	0
Permanency Options for Caregivers	0	0	--	0	0	0	0	0	0	0
Promoting and Maintaining Cultural Identities of Youth (3 hrs)	1	1	--	6	0	2	1	4	13	13
Relative Caregivers (3 hrs)	1	1	--	0	1	0	0	1	2	2
Self-Harm: Putting the Puzzle Pieces Together	0	0	--	0	0	0	0	0	0	0
Strong Parents, Strong Children	0	0	--	0	0	0	0	0	0	0
Supporting Children Exposed to Domestic Violence (3 hrs)	0	0	--	0	0	0	0	0	0	0
Ten Tips for Parenting Teens (3 hrs)	0	0	--	0	0	0	0	0	0	0
The Important Role of Dads (3 hrs)	0	0	--	0	0	0	0	0	0	0
Transitioning Children with Sensitivity (3 hrs)	0	0	--	0	0	0	0	0	0	0
Vicarious Trauma: Surviving & Thriving as a Caregiver (3 hrs)	0	0	--	0	0	0	0	0	0	0
Viviendo Bajo la Influencia de Adicción	0	0	--	0	0	0	0	0	0	0
CTU Distance Training Totals	6	6	56	38	3	4	5	5	55	55

Caregiver Training Unit – Overall Totals

	Number of Times Offered			Number of Participants						
	This Quarter	To Date	19 – 21 Total Deliverables	Foster Parents	Relatives	Adoptive Parents	Staff	Community Partners	Total this Quarter	Total to Date
CTU Classroom Training Totals	14	14	74	50	17	8	2	0	77	77
CTU Distance Training Totals	6	6	56	38	3	4	5	5	55	55
Caregiver Training Unit Totals	20	20	130	88	20	12	7	5	132	132

Other Deliverables	This Quarter	To Date	19 – 21 Total Deliverables
CTU Training Curriculum Translated into Spanish	1	1	3
Develop 'Brown Bag' Topics for Support Groups	0	0	As resources allow

Foster Parent College (1000 Units)	Units Completed this Quarter	Units Expired this Quarter	Completed/Expired to Date
	67	4	71

Work Order Component 1116-151248: Evaluation Summary

Caregiver Classroom Training:

Participant Self-Assessed Knowledge Gained

	Quarter	Biennium
Pre Average	3.1	3.1
Post Average	4.6	4.6
Increase	1.5 (30%)	1.5 (30%)

1=None; 2=Minimal; 3=Fair; 4=Good; 5=Very Good

	Quarter	Biennium
Overall Rating	4.6	4.6
Usefulness of Content	4.8	4.8
Trainer was knowledgeable in the subject area	5.0	5.0
Learning objectives were covered	5.0	5.0
There was sufficient interaction	4.9	4.9
Training effectively incorporated stories, scenarios, examples that enhanced the content	5.0	5.0
Materials were helpful	4.9	4.9

1=Disagree; 2=Somewhat Disagree; 3=Neutral; 4=Somewhat Agree; 5=Agree

Caregiver NetLink Training:

Participant Self-Assessed Knowledge Gained

	Quarter	Biennium
Pre Average	3.5	3.5
Post Average	4.5	4.5
Increase	+1.0 (20%)	+1.0 (20%)

1=None; 2=Minimal; 3=Fair; 4=Good; 5=Very Good

	Quarter	Biennium
Overall Rating	4.3	4.3
Usefulness of Content	4.5	4.5
Trainer was knowledgeable in the subject area	4.9	4.9
Learning objectives were covered	4.9	4.9
There was sufficient interaction	4.7	4.7
Training effectively incorporated stories, scenarios, examples that enhanced the content	4.9	4.9
Materials were helpful	4.8	4.8

1=Disagree; 2=Somewhat Disagree; 3=Neutral; 4=Somewhat Agree; 5=Agree

Work Order Component 1117-151248: Foundations Training of Regional Trainers

Foundations Training of Regional Trainers (26 hours, 2 per Biennium) Classroom Training, 25 Participant Capacity

Number Times Offered:	Current	To Date
	0	0
Number of Participants Trained:	Current	To Date
Staff Members	0	0
Other Guests	0	0
Totals	0	0

Foundations Professional Development Days (6.5 hours, 8 per Biennium) Classroom Training, 25 Participant Capacity

Number Times Offered:	Current	To Date
	0	0
Number of Participants Trained:	Current	To Date
Staff Members	0	0
Other Guests	0	0
Totals	0	0

Other Deliverables	This Quarter	To Date	19 – 21 Total
Individual Mentoring (Up to 10 Days)	0	0	0

Work Order Component 1117-151248: Evaluation Summary

Professional Development

None this quarter

Foundations Training of Trainers

None this quarter

Work Order Component 1118-151248: Social Services Assistant Training

Social Services Assistant (39 hours, 6 per Biennium)

Classroom Training, 25 Participant Capacity

Number Times Offered:	Current	To Date
	0	0
Number of Participants Trained:	Current	To Date
Staff Members	0	0
Other Guests	0	0
Totals	0	0

Social Services Assistant Regional Summit (6.5 hours, 4 per Biennium)

Classroom Training, 25 Participant Capacity

Locations Offered	Staff	Other	Total for Quarter	To Date
Roseburg	0	0	0	0
Salem (x2)	0	0	0	0
Portland (x2)	0	0	0	0
Pendleton	0	0	0	0
Totals	0	0	0	0

Work Order Component 1118-151248: Evaluation Summary

SSA Core

None this quarter

SSA Summits

None this quarter

Work Order Component 1119-151248:

Specialized Training – Ongoing Professional Development

Ongoing Professional Development – Classroom Training

Training Title (Number of Hours)	Number of Times Offered			Number of Participants				
	This Quarter	To Date	19 - 21 Total Deliverables	Staff	Community Partners	Other	Total this Quarter	Total to Date
Intimate Partner Violence Part 1	0	0	6	0	0	0	0	0
Intimate Partner Violence Part 2	0	0	6	0	0	0	0	0
Managing Difficult Conversations When the Stakes are High	0	0	6	0	0	0	0	0
Motivational Interviewing	0	0	6	0	0	0	0	0
Removing the Mystery for Caseworkers & Providers: Gender Identity, Expression & Sexual Orientation in Children & Youth	0	0	6	0	0	0	0	0
Trust-Based Relational Intervention (TBRI): Tools that Work	0	0	6	0	0	0	0	0
Staff Classroom Totals	0	0	36	0	0	0	0	0

Ongoing Professional Development – Distance Training

Training Title (Number of Hours)	Number of Times Offered			Number of Participants				
	This Quarter	To Date	19 – 21 Total Deliverables	Staff	Community Partners	Other	Total this Quarter	Total to Date
Adoption Assistance CBT	0	0	N/A	0	0	0	0	0
Sibling Bill of Rights CBT	0	0	N/A	0	0	0	0	0
Staff CBT Distance Training Totals	0	0	N/A	0	0	0	0	0
Assessing and Ensuring Child Safety	0	0	--	0	0	0	0	0
Culturally Competent Interviewing	0	0	--	0	0	0	0	0
Ethics for SSAs	1	1	--	11	0	0	11	11
Involving Fathers in Case Planning	1	1	--	5	0	0	5	5
Interviewing Children with Disabilities	0	0	--	0	0	0	0	0
Living Under the Influence of Addiction	0	0	--	0	0	0	0	0
Nurturing Our Most Precious Resource: A Caseworker's Guide to Supporting Caregivers	0	0	--	0	0	0	0	0
Our Most Precious Resource	0	0	--	0	0	0	0	0
Permanency Options for Child Welfare Staff	0	0	--	0	0	0	0	0

Preparing for and Presenting in the Courtroom	0	0	--	0	0	0	0	0
Sexual Behaviors of Youth	1	1	--	22	0	0	22	22
Talking to Caregivers About Discipline	0	0	--	0	0	0	0	0
The Importance of Sibling Relationships	0	0	--	0	0	0	0	0
Transitioning Children with Sensitivity	0	0	--	0	0	0	0	0
What You Need to Know about Substance Use Disorder	0	0	--	0	0	0	0	0
Staff Distance Training Totals	3	3	24	38	0	0	38	38

Ongoing Professional Development – Overall Total

Number of Sessions Offered

Number of Participants

	This Quarter	To Date	19 – 21 Total Deliverables	Staff	Community Partners	Other	Total this Quarter	Total to Date
Staff Classroom Totals	0	0	36	0	0	0	0	0
Staff Distance Training Totals	3	3	24	38	0	0	38	38
Ongoing Professional Development Totals	3	3	90	38	0	0	38	38

Work Order Component 1119-151248: Evaluation Summary

Ongoing/Advanced Classroom Training

None offered this quarter

Ongoing Professional Development NetLinks

Participant Self-Assessed Knowledge Gained

	Quarter	Biennium
Pre Average	3.4	3.4
Post Average	4.2	4.2
Increase	0.8 (16%)	0.8 (16%)

1=None; 2=Minimal; 3=Fair; 4=Good; 5=Very Good

	Quarter	Biennium
Overall Rating	4.1	4.1
Usefulness of Content	4.3	4.3
Trainer was knowledgeable in the subject area	4.9	4.9
Learning objectives were covered	4.7	4.7
There was sufficient interaction	4.4	4.4
Training effectively incorporated stories, scenarios, examples that enhanced the content	4.7	4.7
Materials were helpful	4.4	4.4

1=Disagree; 2=Somewhat Disagree; 3=Neutral; 4=Somewhat Agree; 5=Agree

Confirming Safe Environments for SSAs

None this quarter

Sibling Bill of Rights CBT

Participant Self-Assessed Knowledge Gained

	Quarter	Biennium
Pre Average	2.7	2.7
Post Average	4.7	4.7
Increase	+2.0 (40%)	+2.0 (40%)

1=None; 2=Minimal; 3=Fair; 4=Good; 5=Very Good

	Quarter	Biennium
Overall Rating	3.9	3.9
Usefulness of Content	4.6	4.6

1=Disagree; 2=Somewhat Disagree; 3=Neutral; 4=Somewhat Agree; 5=Agree

Work Order Component 1120-151248: Supervisory Training

Supervisory (68.25 hours, 4 per Biennium)

Classroom Training, 25 Participant Capacity

Number Times Offered:	Current	To Date
	.5	.5
Number of Participants Trained:	Current	To Date
Staff Members	12	12
Other Guests	0	0
Totals	12	12

Work Order Component 1120-151248: Evaluation Summary

Participant Self-Assessed Knowledge Gained

	Quarter	Biennium
Pre Average	3.0	3.0
Post Average	4.1	4.1
Increase	1.1 (22%)	1.1 (22%)

1=None; 2=Minimal; 3=Fair; 4=Good; 5=Very Good

	Quarter	Biennium
Overall Rating	3.8	3.8
Usefulness of Content	4.4	4.4
Trainer was knowledgeable in the subject area	5.0	5.0
Learning objectives were covered	4.9	4.9
There was sufficient interaction	4.9	4.9
Materials/handouts were helpful	5.0	5.0

1=Disagree; 2=Somewhat Disagree; 3=Neutral; 4=Somewhat Agree; 5=Agree

Work Order Component 1121-151248: Adoption Tools & Techniques and Adoption Committee Training

Adoption Tools and Techniques (19.5 hours, 4 per Biennium)

Classroom Training, 25 Participant Capacity

Number Times Offered:	Current	To Date
	0	0
Number of Participants Trained:	Current	To Date
Staff Members	0	0
Other Guests	0	0
Totals	0	0

Adoption Committee Training (6 hours, 12 per Biennium)

Distance Training, 25 Participant Capacity

Number Times Offered:	Current	To Date
Part 1	1	1
Part 2	1	1
Total Offered	2	2

Number of Participants Trained:	Current	To Date
Staff Members	31	31
Other Guests	0	0
Totals	31	31

Work Order Component 1121-151248: Evaluation Summary

Adoption Committee Training:

Participant Self-Assessed Knowledge Gained

	Quarter	Biennium
Pre Average	2.7	2.7
Post Average	3.6	3.6
Increase	0.9 (18%)	0.9 (18%)

1=None; 2=Minimal; 3=Fair; 4=Good; 5=Very Good

	Quarter	Biennium
Overall Rating	3.8	3.8
Usefulness of Content	4.1	4.1
Trainer was knowledgeable in the subject area	4.6	4.6
Learning objectives were covered	4.3	4.3
There was sufficient interaction	3.9	3.9
Training effectively incorporated stories, scenarios, examples that enhanced the content	3.7	3.7
Materials were helpful	4.4	4.4

1=Disagree; 2=Somewhat Disagree; 3=Neutral; 4=Somewhat Agree; 5=Agree

Adoption Tools & Techniques

None this quarter

Work Order Component 1122-151248: Certification and Adoption Worker Training

Certification and Adoption Worker Training (61.5 hours, 6 per Biennium) Classroom Training, 25 Participant Capacity

Number Times Offered:	Current	To Date
	1	0
Number of Participants Trained:	Current	To Date
Staff Members	13	13
Other Guests	3	3
Totals	16	16

SAFE Home Study (13 hours, 8 per Biennium) Classroom Training, Up to 30 Participant Capacity

Number Times Offered:	Current	To Date
	1	1
Number of Participants Trained:	Current	To Date
Staff Members	23	23
Other Guests	0	0
Totals	23	23

Supervising SAFE Training (61.5 hours, 8 per Biennium)

Classroom Training, Up to 10 Participant Capacity

Number Times Offered:	Current	To Date
	1	1
Number of Participants Trained:	Current	To Date
Staff Members	6	6
Other Guests	0	0
Totals	6	6

Work Order Component 1122-151248: Evaluation Summary

Certification & Adoption Worker Training:

Participant Self-Assessed Knowledge Gained

	Quarter	Biennium
Pre Average	3.3	3.3
Post Average	4.2	4.2
Increase	0.9 (18%)	0.9 (18%)

1=None; 2=Minimal; 3=Fair; 4=Good; 5=Very Good

	Quarter	Biennium
Overall Rating	--	--
Usefulness of Content	--	--
Trainer was knowledgeable in the subject area	4.8	4.8
Learning objectives were covered	4.8	4.8
Content was applicable to job	4.8	4.8
Materials were helpful	4.8	4.8
There was sufficient interaction	4.7	4.7

1=Disagree; 2=Somewhat Disagree; 3=Neutral; 4=Somewhat Agree; 5=Agree

SAFE Home Study:

No evaluations received this quarter

Supervising SAFE:

No evaluations received this quarter

Work Order Component 1123-151248: Adoption and Foster Family Therapy Certificate Program for Mental Health Professionals

Adoption and Foster Family Therapy Certificate Program for Mental Health Professionals (Part 1)

2 per Year, 14 Workshops Total

Training Title (Number of Hours)	Number of Times Offered			Number of Participants			
	This Quarter	To Date	19-20 Total	Therapist	DHS Staff in Class	Total this Quarter	Total to Date
Building Resiliency & Stability for Adoptive and Foster Families (9 CEUs)	1	1	2	Classroom: 25	Classroom: 3	Classroom: 28	Classroom: 28
				Distance: 24	Distance: 3	Distance: 27	Distance: 27
Fetal Alcohol Spectrum Disorder & Other Drug Effects: Understanding & Application of a Brain-Based Approach for Adoptive & Foster Families (9 CEUs)	1	1	2	Classroom: 24	Classroom: 4	Classroom: 28	Classroom: 28
				Distance: 25	Distance: 1	Distance: 26	Distance: 26
Impact of Complex Trauma on Neurological and Physiological Systems: Family Based Therapeutic Strategies to Support Healing (16 CEUs)	1	1	2	Classroom: 22	Classroom: 5	Classroom: 27	Classroom: 27
				Distance: 28	Distance: 4	Distance: 32	Distance: 32

Treating the Continuum of Attachment Difficulties for Adoptive & Foster Families (16 CEUs)	0	0	2	Classroom:	Classroom:	Classroom:	Classroom:
				Distance:	Distance:	Distance:	Distance:
Essential Clinical Interventions for Adoptive & Foster Families (9 CEUs)	0	0	2	Classroom:	Classroom:	Classroom:	Classroom:
				Distance:	Distance:	Distance:	Distance:
Life Story Work: A Model Recovery for Youth (9 CEUs)	0	0	2	Classroom:	Classroom:	Classroom:	Classroom:
				Distance:	Distance:	Distance:	Distance:
Totals	3	3	12	Classroom: 71	Classroom: 12	Classroom: 83	Classroom: 83
				Distance: 77	Distance: 8	Distance: 85	Distance: 85

Work Order Component 1124-151248: Adoption and Foster Family Therapy Certificate Program for Mental Health Professionals

Adoption and Foster Family Therapy Certificate Program for Mental Health Professionals (Part 2)

2 per Year, 14 Workshops Total

Training Title (Number of Hours)	Number of Times Offered			Number of Participants			
	This Quarter	To Date	20-21 Total	Therapist	DHS Staff in Class	Total this Quarter	Total to Date
Building Resiliency & Stability for Adoptive and Foster Families (9 CEUs)	0	0	2	Classroom:	Classroom:	Classroom:	Classroom:
				Distance:	Distance:	Distance:	Distance:
Fetal Alcohol Spectrum Disorder & Other Drug Effects: Understanding & Application of a Brain-Based Approach for Adoptive & Foster Families (9 CEUs)	0	0	2	Classroom:	Classroom:	Classroom:	Classroom:
				Distance:	Distance:	Distance:	Distance:
Impact of Complex Trauma on Neurological and Physiological Systems: Family Based Therapeutic Strategies to Support Healing (16 CEUs)	0	0	2	Classroom:	Classroom:	Classroom:	Classroom:
				Distance:	Distance:	Distance:	Distance:

Treating the Continuum of Attachment Difficulties for Adoptive & Foster Families (16 CEUs)	0	0	2	Classroom:	Classroom:	Classroom:	Classroom:
				Distance:	Distance:	Distance:	Distance:
Essential Clinical Interventions for Adoptive & Foster Families (9 CEUs)	0	0	2	Classroom:	Classroom:	Classroom:	Classroom:
				Distance:	Distance:	Distance:	Distance:
Life Story Work: A Model Recovery for Youth (9 CEUs)	0	0	2	Classroom:	Classroom:	Classroom:	Classroom:
				Distance:	Distance:	Distance:	Distance:
Totals	0	0	12	Classroom:	Classroom:	Classroom:	Classroom:
				Distance:	Distance:	Distance:	Distance:

Other Deliverables This Quarter

- There are 261 alumni in the Directory of Therapists, which can be found here: <https://sites.google.com/pdx.edu/therapistdirectory/home>.
- 50 participants began this quarter with Cohort 7 (August 2019-December 2019) and 4 participants are continuing from Cohort 6.
- Advisory Board meeting was held in July, including a new advisory board member representing OHA.

Evaluation Summary

The overall average rating of the courses offered this quarter was 4.6 (SD=0.71), on a scale of 1-5. The average rating of the usefulness of the content presented was 4.7 (SD=0.57). Respondents agreed that the trainers were knowledgeable (100%).

Nearly all agreed that the learning objectives were achieved (97%), the materials were helpful (96%), and that the content presented would be able to be used in their work (98%).

Participants self-assessed their knowledge gained as a result of the training. The average pre-training rating was 2.7, which increased to 4.3 post training.

Work Order Component 1125-151248: Child Welfare Education Program

Jessica Schmidt, MSW, PhD, Assistant Director reporting to Marty Lowrey, MSW, LCSW, *Director of Workforce Development*

The goal of this agreement is to support Oregon's Child Welfare system in the recruitment, training and retention of professional child welfare workforce by the provision of enriched social work education for current and potential employees. Specific deliverables for this biennium are:

- Provision of the CWEP program including tuition support and regular meetings with agency representatives to coordinate program activities.
- Collaboration with agency partners for the recruitment of employees and potential employees as well as management of the application and selection process of CWEP students.
- Provision of academic activities to CWEP students including advising, student field placement support, field instructor recruitment and field placement development, delivery of academic courses, seminars, and coordination of academic activities with the School of Social Work at Portland State University.
- Provision of professional development and post-graduation transition support.
- Evaluation of program effectiveness.

July-September 2019 Progress on Deliverables

CWEP faculty met regularly (at least once a month) with child welfare agency staff, partner agencies, and PSU instruction and field faculty to coordinate program activities.

Recruitment activities including visiting branches who requested in-person meeting time, one-on-one meetings with potential students and current employees, and application material updates and dissemination to branches were completed in anticipation for the 2020-21 academic year application process.

Field instructors were identified and Child Welfare field placements were coordinated for 31 BSW and MSW students across the state (both CWEP and non-CWEP students).

Advising, tuition support, and on-going field placement coordination and support began provided for 24 students currently enrolled in the CWEP program. The current cohort of students for the 2019-20 academic year represents the following characteristics:

- 3 BSW students (1 Online Hybrid, 2 Campus) and 21 MSW Students (9 Campus, 7 Online, 2 Distance Option Salem, 3 Distance Option Eugene).

- 5 Recruits and 19 DHS CW Employees.
- About 46% whom represent racially, culturally, ethnically and/or socially (LGBTQ) diverse identities.
- 7 CRL students (4 Campus, 1 Online, 1 Distance Option Salem, and 1 Distance Option Eugene).

In September, monthly seminars began, which focused on the development culturally responsive leaders within child welfare as well as a child welfare focused seminar to CWEP recruit students who are completing a child welfare field placement.

The *Introduction to Child Welfare Class* also began in September, which is taught to BSW students, undergraduate PSU students, and MSW recruit students. Additionally, the *Advanced Child Welfare Seminar* course for MSW employee students began in Fall with 6 employee students.

Data collection activities for current student and alum, including demographics, academic and employment outcomes, was facilitated in collaboration with DHS staff for the evaluation of the CWEP program.

Work Order Component 1127-151248: Research and Evaluation

Beth Green, *Ph.D., Director of Early Childhood and Family Support Research*
Carrie J. Furrer, *Ph.D., Research Assistant Professor*

This report includes progress on the LIFE evaluation.

Objectives for this quarter (7/1/2019-9/30/2019)	Time Frame
Participate in planning committees (Steering, Program Design, Evaluation)	Ongoing
Quarterly Youth Advisory Board meetings/analysis of youth interviews	Ongoing
Realist evaluation/case progress tracking analysis	Ongoing
Family finding, meeting preparation & meeting documentation data entry	Ongoing
Analysis of Families of Color and Youth interviews	Ongoing
Using Y1/Y2/Y3 Entry Cohort, comparison group selection via propensity score matching	Ongoing
Birth Parent outcome interviews	Ongoing
Quantitative analysis of fidelity and service data	Ongoing
Analyze CANS data (administrative data)	Ongoing
Analyze cost data	Ongoing
Prepare 3 presentations for the International Conference on Innovations in Family Engagement in November '19	Ongoing
Plan and participate in monthly LIFE Team meetings	DONE
Conduct observations of CPMs	DONE
Provide monthly data collection reports to Parent Mentors	DONE
Conduct interviews and analysis associated with the realist evaluation	DONE
PM outreach, participation decision and exit tracking, monthly contacts and service provision documentation, termination summary	DONE
Parent and youth outcome survey data collection (T2)	DONE
Submit January – June 2019 semi-annual report	DONE

Objectives for this quarter (7/1/2019-9/30/2019)	Time Frame
Attend Waiver Grantee Meeting in Washington DC	DONE
Participate in 5 presentations/panels at National Child Welfare Evaluation Summit	DONE
Participate in LIFE Planning Workgroup (plan for future of LIFE practice in next biennium)	DONE
CPM meeting documentation, meeting preparation, & family finding data collection	DONE
Foster parent interviews	DONE
Participate in 14 th LIFE Quarterly Meeting	DONE

Progress Notes

- Research Partnerships. The Evaluation Team has continued its involvement in various DHS workgroups related to program monitoring and improvement, as well as LIFE Planning Workgroups charged with planning for the next two years of LIFE services funded through the Oregon legislature. We participated in the last few monthly meetings with the D2/15 and D8 LIFE Teams (FEFs and their supervisors, consultant, PMs and their supervisors, LIFE Coordinators and their supervisors). The last Quarterly Training was a celebration of the Waiver-funded LIFE program, and a staff “kick-off” for the next two years. The LIFE Youth Advisory Board has 6 members actively analyzing youth interviews.
- Products. In the last three months of Waiver-funded LIFE service, we provided monthly data collection support reports for parent mentors, including referral and acceptance, and data collection progress. The Evaluation Team had 3 proposals accepted by the International Conference on Innovations in Family Engagement. The YAB and the Evaluation Team also created training materials for new LIFE meeting facilitators (presentation slides, handouts, meeting preparation and meeting facilitation tools).
- Data Collection. We completed data collection for all facets of the evaluation except for birth parent interviews, which will wrap up in October 2019. Specific data collection activities in the past quarter are:
 - Process evaluation activities: 2 LIFE Team Meetings
 - Birth parent interviews: 10
 - Realist interviews with caseworkers: 10

Waiver Evaluation Project: Products This Quarter

- Parent Mentor: Monthly Service Navigation Tracking data collection report
- LIFE Family Engagement Facilitator training slides, 6 handouts, 2 tools
- LIFE Semi-annual report January-June 2019
- 5 presentations/panels at National Child Welfare Evaluation Summit

Eligibility, Referral and Intake Process Accounting

LIFE is no longer taking new cases for the demonstration evaluation. The numbers below are updated after database quality checking and filling in information for missing records.

1. Cases initially eligible* for LIFE services (identified by algorithm): 778 (919 children)**
2. Cases met secondary eligibility criteria for LIFE services: 519 (753 children)***

* Initially eligible case = at least one child on case scored 12+ (13+ starting 2/6/17) on risk algorithm

** Children associated with initially eligible case = a child placed in out-of-home care associated with a case in which at least one sibling scored 12+ (13+ after 2/6/17) on risk algorithm

*** 13 cases currently missing eligibility information

Objectives for next quarter (10/1/2019-12/31/2019)	Time Frame
Participate in planning committees (Steering, Program Design, Evaluation)	Ongoing
Quarterly Youth Advisory Board meetings/analysis of youth interviews	Ongoing
Realist evaluation/case progress tracking analysis	Ongoing
Analysis of Families of Color and Youth interviews	Ongoing
Using Y1/Y2/Y3 Entry Cohort, comparison group selection via propensity score matching	Ongoing
Quantitative analysis of fidelity and service data	Ongoing
Analyze CANS data (administrative data)	Ongoing
Analyze cost data (administrative data)	Ongoing
Analyze birth parent interview data	Ongoing
Submit July – September 2019 semi-annual report	October `19
Finish Birth Parent outcome interviews	October `19
3 presentations for the International Conference on Innovations in Family Engagement in November `19	November `19
Analyze foster parent interview data	December `19
Family finding, meeting preparation & meeting documentation data entry	December `19

Work Order Component 1128-151248: Systems of Care Training and Technical Assistance

Brooke Rizor, LCSW, *Systems of Care Institute*

The partnership's System of Care Institute provides training, consultation, workforce development and system improvement across Oregon to support the implementation of high fidelity Wraparound and System of Care for children with multi-system involvement, as part of the legislatively driven Statewide Children's Wraparound Initiative (SCWI).

SOCI provides training and technical assistance to Coordinated Care Organizations (CCOs), CMHPs, providers, and system partners serving all thirty-six Oregon counties. In addition, the System of Care Institute offers training specific to the integration of the CANS into Wraparound work statewide.

The team is to provide a minimum of 125 training and consultation sessions over the biennium to system leaders and community stakeholders on subject matters including:

- Cross-system collaboration;
- SOC governance;
- Care coordination;
- Culturally responsive practice;
- Data driven practice; and
- CANS

Quarter 1 activities

The System of Care Institute provided the following activities to realize these deliverables:

PSU designed and delivered training sessions specific to the practice of Wraparound and development of System of Care. All training and consultation sessions were grounded in foundational Wraparound principles/values and tailored to reflect the local communities and specific system partners. This level of local customization accounts for how each individual community is operationalizing Wraparound and System of Care development. In most communities the entity providing Wraparound is not the CCO, rather it is a contracted Risk Accepting Entity or other provider. There is only one CCO that is the direct provider of Wraparound. Trainings have been adjusted to account for developmental shifts and identified needs in the participant cohorts.

PSU has continued to meet with Coordinated Care Organizations (CCOs), community leaders, and governance structures around the state to advance System of Care. PSU has continued with the System of Care training, "Ideas to Action" which has been very well received to aid communities in the technical and conceptual skills needed to support established governance groups. In addition, frequency, location and format of System of Care consultation was driven

by local stakeholder need, direction, and readiness. The progress of this task has been heavily influenced by the readiness and existing relationships across systems and state agencies. There have been many examples of the developmental improvements within the System of Care governance structures at the local levels.

PSU has continued with multi-modality and multi-location offerings of training, coaching, and workforce development opportunities. This has allowed for greater customization across a varied development landscape of local communities. This included a multi-day Wraparound Care Coordination foundational training that provides specific training and guidance around the core Wraparound phases, philosophy, values and principles. This training is an essential foundational session for Care Coordinators, family partners, and youth partners and ensures all are receiving similar information. Supervisors are encouraged to attend the multi-day session to increase the likelihood of success in ongoing local implementation and support. Additional focus in development of ongoing coaching capacity in the local communities has been supported by a re-occurring coaches and supervisors training, learning collaboratives, and regional coaching sessions. A yearlong schedule of training and support was provided to communities to support site scheduling needs, travel impacts, and in line with requests from rural communities.

PSU continues to provide regular and as needed consultation to local leads and key stakeholders. PSU consultants provided guidance on a number of topics including Wraparound Policy, Wraparound practice and coaching, workforce development, System of Care development, Wraparound fidelity, principle-based decision making. There continues to be some impacted progress and inconsistent agency champions involved in the state level System of Care work. Locally driven progress continues to be made with System of Care governance structures, however the lack of progress and communication from the state-level agencies involved is becoming an increasing risk for buy-in and trust.

PSU has delivered trainings for Wraparound providers on the Child and Adolescent Needs/Strengths (CANS) tool used within Wraparound care coordination. Providers within the current statewide SOC/Wraparound Project are receiving more in-depth training and consultation specific to CANS that targets the integration of CANS in to Wraparound Plan development. OHA indicated delays in CANS expansion to IOSS providers causing an adjusted timeline of support for that cohort or not moving forward at all. Given the continued internal delays by OHA in securing and moving forward with a CANS analytic system, there continues to be shifts in information and concrete next steps with the IOSS rollout of CANS as well as any overlap with CANS being used with DHS. The Oregon Wraparound and System of care websites have been launched.

TRAINING/COACHING/LEARNING COLLABORATIVES:

Dates	Title	Location	Attendees
4/1/19	Wraparound Supervisors and Coaches Learning Collaborative	Portland	16
4/10/19	Cultural Considerations Workgroup	Portland	11
4/10/19	Bilingual/ Bicultural Learning Collaborative	Portland	11
4/15/19	SOCWI Quarterly Meeting	Salem	
4/16/19	NW Regional Coaching	Salem	20
4/23/19 - 4/26/19	Wraparound Foundational Training	Astoria	9
5/2/19	SW Regional Coaching	Roseburg	25
5/6/19	Wraparound Supervisors and Coaches Learning Collaborative	Portland	23
6/12/19	Cultural Considerations Workgroup	Portland	11
6/28/19	Oregon System of Care Quarterly Meeting	Roseburg	20

Total training events:

This Quarter (Q1) Year to date:
10 10

Attendees:

This Quarter (Q1) Year to date:
146 146

CONSULTATION:

Date	Duration (hours)	Number of Participants	Name of Consultation	Location	Subject topic
4/19/0019	2	1	Consultation with OHA	Portland	Cross System Collaboration, System of Care Governance
3/5/2019	1.5	3	Consultation with DHS	Portland	Cross System Collaboration, System of Care Governance
4/2/2019	3	20	Douglas County SOC Steering Committee	Video	Umpqua Health Alliance

4/3/2019	2	4	Coaching the Coaches	Portland	Health Share of Oregon; Willamette Valley Community Health LLC
4/4/2019	1	1	Yamhill/George Fox consultation	Phone	George Fox University
4/10/2019	5	2	Consultation with OHA	Email	OHA
4/12/2019	4.5	25	Lane County Wraparound Practitioners	Eugene	Trillium Community Health Plan
4/16/2019	1	2	Consultation with Trillium Health Plan	Phone	Trillium Community Health Plan
4/16/2019	0.5	1	Consultation with Umpqua Health Alliance	Phone	Umpqua Health Alliance
4/17/2019	2	20	Child Welfare Partnership-Well Being of the Child Training	Salem	Department of Human Services Child Welfare
4/23/2019	0.5	3	Trillium Community Health Plan	Phone	
4/30/2019	2	19	Douglas County SOC Steering Committee	Video	Umpqua Health Alliance
5/1/2019	2	2	Consultation with Eastern Oregon Coordinated Care Organization LLC	Phone	Fidelity Wraparound
5/1/2019	3	4	Consultation with Health Share of Oregon, Willamette Valley Community Health LLC	Phone	Fidelity Wraparound
5/6/2019	0.25	1	Consultation with Willamette Valley Community Health LLC	Email	Fidelity Wraparound, Data Driven Practice
5/8/2019	0.75	2	Consultation with Advanced Health LLC (Western Oregon Advanced Health, LLC)	Email	Fidelity Wraparound, Data Driven Practice

5/8/2019	0.25	2	Consultation with Columbia Pacific Coordinated Care Organization LLC, Eastern Oregon Coordinated Care Organization LLC	Email	Fidelity Wraparound, Data Driven Practice
5/8/2019	1.5	2	Consultation with Trillium Community Health Plan	Phone Call	Fidelity Wraparound
5/10/2019	0.25	1	Consultation with Columbia Pacific Coordinated Care Organization LLC, Eastern Oregon Coordinated Care Organization LLC	Email	Fidelity Wraparound, Data Driven Practice
5/10/2019	1	2	Consultation with Willamette Valley Community Health LLC	Phone	Fidelity Wraparound, Culturally Responsive Practice
5/10/2019	1.5	10	Consultation with PacificSource Community Solutions (Columbia Gorge)	Phone	Fidelity Wraparound
5/13/2019	0.5	1	Consultation with Columbia Pacific Coordinated Care Organization LLC, Eastern Oregon Coordinated Care Organization LLC	Email	Fidelity Wraparound, Data Driven Practice
5/14/2019	0.5	1	Consultation with Trillium Community Health Plan	Email	Fidelity Wraparound, Data Driven Practice
5/14/2019	0.25	1	Consultation with Willamette Valley Community Health LLC	Email	Fidelity Wraparound, Data Driven Practice
5/14/2019	1	1	Consultation with OHA	Portland	Cross System Collaboration, System of Care Governance

5/15/2019	0.5	1	Consultation with Willamette Valley Community Health LLC	Email	Fidelity Wraparound, Data Driven Practice
5/17/2019	4	10	Consultation with DHS	Salem	Cross System Collaboration, System of Care Governance
5/20/2019	2	2	Consultation with Health Share of Oregon	Portland	Fidelity Wraparound
5/22/2019	0.25	1	Consultation with Health Share of Oregon	Email	Fidelity Wraparound, Data Driven Practice
5/23/2019	0.5	1	Consultation with Willamette Valley Community Health LLC	Phone	Willamette Valley Community Health LLC
5/23/2019	0.5	3	Consultation with Health Share of Oregon	Email	Fidelity Wraparound, Data Driven Practice
5/23/2019	0.25	1	Consultation with Jackson CareConnect LLC	Phone	Fidelity Wraparound, Data Driven Practice
5/23/2019	0.25	1	Consultation with PacificSource Community Solutions Inc. (Central Oregon)	Email	Fidelity Wraparound, Data Driven Practice
5/23/2019	0.5	1	Consultation with PacificSource Community Solutions (Columbia Gorge)	Email	Fidelity Wraparound, Data Driven Practice
5/23/2019	0.25	1	Consultation with PacificSource Community Solutions Inc. (Central Oregon)	Email	Fidelity Wraparound, Data Driven Practice
5/24/2019	0.5	1	Consultation with Health Share of Oregon	Phone	Fidelity Wraparound, Data Driven Practice
5/28/2019	0.25	1	Consultation with Polk County	Phone	Fidelity Wraparound, Data Driven Practice

5/28/2019	0.25	1	Consultation with Multnomah County.	Phone	Fidelity Wraparound, Data Driven Practice
5/29/2019	2	1	Consultation with Health Share of Oregon	Portland	Cross System Collaboration, System of Care Governance, Fidelity Wraparound, Culturally Responsive Practice
5/31/2019	0.25	3	Consultation with InterCommunity Health Network (IHN) Coordinated Care Organization	Email	Fidelity Wraparound, Data Driven Practice
6/5/2019	0.25	1	Consultation with PacificSource Community Solutions Inc. (Central Oregon)	Email	Fidelity Wraparound, Data Driven Practice
6/5/2019	0.25	1	Consultation with Yamhill County Care Organization	Email	Fidelity Wraparound, Data Driven Practice
6/5/2019	0.25	1	Consultation with Willamette Valley Community Health LLC	Email	Fidelity Wraparound, Data Driven Practice
6/5/2019	0.25	1	Consultation with Trillium Community Health Plan	Email	Fidelity Wraparound, Data Driven Practice
6/5/2019	0.25	1	Consultation with Umpqua Health Alliance	Email	Fidelity Wraparound, Data Driven Practice
6/5/2019	0.25	1	Consultation with Advanced Health LLC (Western Oregon Advanced Health, LLC)	Email	Fidelity Wraparound, Data Driven Practice
6/5/2019	0.25	1	Consultation with Columbia Pacific Coordinated Care Organization LLC, Eastern Oregon Coordinated Care Organization LLC	Email	Fidelity Wraparound, Data Driven Practice

6/5/2019	0.25	1	Consultation with Jackson CareConnect LLC	Email	Fidelity Wraparound, Data Driven Practice
6/6/2019	0.25	1	Consultation with PacificSource Community Solutions (Columbia Gorge)	Email	Fidelity Wraparound, Data Driven Practice
6/7/2019	0.5	1	Consultation with Health Share of Oregon	Email	Fidelity Wraparound, Data Driven Practice
6/10/2019	2	2	Consultation with Health Share of Oregon	Phone Call	Fidelity Wraparound
6/10/2019	2	3	Consultation with Eastern Oregon Coordinated Care Organization LLC	Video	Cross System Collaboration, System of Care Governance
6/11/2019	2	1	Consultation with Health Share of Oregon	Portland	Cross System Collaboration, System of Care Governance
6/12/2019	0.75	1	Consultation with PacificSource Community Solutions Inc. (Central Oregon)	Phone	Fidelity Wraparound, Data Driven Practice
6/12/2019	0.5	1	Consultation with AllCare Health Plan, PrimaryHealth of Josephine County, LLC	Email	Fidelity Wraparound, Data Driven Practice
6/12/2019	0.25	1	Consultation with Advanced Health LLC (Western Oregon Advanced Health, LLC)	Email	Fidelity Wraparound, Data Driven Practice
6/12/2019	0.25	1	Consultation with AllCare Health Plan, PrimaryHealth of Josephine County, LLC	Email	Fidelity Wraparound, Data Driven Practice

6/13/2019	0.25	1	Consultation with InterCommunity Health Network (IHN) Coordinated Care Organization	Email	Fidelity Wraparound, Data Driven Practice
6/14/2019	2	4	Consultation with PacificSource Community Solutions (Columbia Gorge)	Phone	Fidelity Wraparound
6/18/2019	0.25	1	Consultation with PacificSource Community Solutions (Columbia Gorge), PacificSource Community Solutions Inc. (Central Oregon)	Email	Fidelity Wraparound, Data Driven Practice
6/18/2019	1	4	Consultation with Youth Era, OFSN, and OHA	Salem	Fidelity Wraparound, Cross System Collaboration, System of Care Governance
6/18/2019	2	2	Consultation with Marion County	Woodburn	Cross System Collaboration, System of Care Governance
6/26/2019	1	1	Consultation with Advanced Health LLC (Western Oregon Advanced Health, LLC)	Phone	Cross System Collaboration, System of Care Governance, Culturally Responsive Practice
6/27/2019	1.5	2	Consultation with Jackson County	Medford, OR	Fidelity Wraparound, Culturally Responsive Practice

Total consultation sessions:

This Quarter (Q1) Year to date:
64 64

Attendees:

This Quarter (Q1) Year to date:

196

196

Duration:

This Quarter (Q1)

Year to date:

68.5 hours

68.5 hours

TOOLS/RESOURCES

Oregon Wraparound website launch

Oregon System of Care website launch

Total tools:

This Quarter (Q1)

Year to date:

2

2